

# NOTICE

## MEMBERS WHO PAID A CONTRIBUTION IN AID OF CONSTRUCTION ALIAS – LINE EXTENSION FEE

### YOU MAY BE ENTITLED TO A REFUND

As a Mid-South Synergy Customer, you were required to pay in advance the cost to extend electric service lines to your property/point of delivery as customer contribution in aid of construction. You may be entitled to a refund of up to \$1,500.00 of that contribution (or the total amount of the contribution if actual costs were under \$1500.00). In order to be entitled to a refund, you must meet the following requirements:

1. You must maintain continuous electric service from the Cooperative for a minimum period of one (1) year (12 months) after installation of the permanent meter at your point of deliver (the “Test Year”);
2. You may not be delinquent in the payment of any Cooperative billing within the Test Year;
3. You must establish an average minimum monthly usage of electricity of 800 kWh (kilowatt hours) over any eight-month period within the Test Year.

If you meet those requirements, in order to obtain your refund you must deliver a written request to the Cooperative within sixty (60) days after the end of the Test Year (one year after installation of the permanent meter at the point of delivery). You may obtain a form from the Cooperative to use to request your refund.

The Cooperative will confirm that your request meets the requirements set out above and if so, the Cooperative will send your refund within thirty (30) days of making that determination. If the Cooperative determines that the request does not meet the requirements, then you will be so notified.

If you have any questions, contact your Customer Service Representative at 936-825-5100.

NAME: \_\_\_\_\_ SIGNED \_\_\_\_\_  
(MEMBER'S SIGNATURE)

WORK ORDER # \_\_\_\_\_

ACCOUNT # \_\_\_\_\_ DATE: \_\_\_\_\_