



People Committed to People.  
People Committed to Service.



Go green with

**PAY-AS-YOU-GO**

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As a Pay-As-You-Go member, you will receive a username and password that allows you to monitor your daily energy usage at [www.myusage.com](http://www.myusage.com)

*“Mid-South Synergy continues to provide Value to You by Looking Out for Your Best Interests.”*



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NO DEPOSIT ✓

NO LATE FEES ✓

NO PAPER BILLS ✓

NO CREDIT CHECKS ✓

# THE PAY-AS-YOU-GO DIFFERENCE



## NO DEPOSIT

As a Pay-As-You-Go member, you may be eligible to have your deposit waived or applied towards your current energy costs.

## NO PAPER BILLS

Instead of receiving a paper bill once each month, your usage is calculated on a daily basis. You will be able to check your daily usage by contacting us or going online at [www.myusage.com](http://www.myusage.com)

## NO LATE FEE

With a minimum credit on their account, our Pay-As-You-Go members never pay a late fee.

## FLEXIBLE PAYMENT OPTIONS

Instead of paying a lump sum bill at the end of each month, you can pre-pay for your usage in smaller amounts. Members must recharge their account with a minimum of \$20.00 every time.

Members can pay their bills

- In Person
- On the Phone
- Online

## MANAGE DAILY USE

Pay-As-You-Go gives you the opportunity to monitor your daily usage by going online to [www.myusage.com](http://www.myusage.com) or opting for text/email notifications.

## FREQUENTLY ASKED QUESTIONS

**Q** Who is Pay-As-You-Go for?

**A** Everyone! All our new and existing members can sign up for Pay-As-You-Go

**Q** What do I need to sign up?

**A** You need a minimum \$50.00 credit on your account, Membership and Connect fee (for new members) and any additional fees (for new construction members). You can set a threshold for minimum funds on your account and choose a preferred method of notification (email, automated calling service or text message) when your balance is low.

**Q** When and how do I make a payment?

**A** As a Pay-As-You-Go member, you choose the balance amount at which you begin to receive notifications. Payments can be made in person, by telephone, or online.

**Q** What happens when my balance runs out?

**A** If your account goes below \$0.00, you have 12 hours to recharge the account before it is deactivated. Your account is automatically reactivated when you recharge your account

**Q** If I signed up for Pay-As-You-Go, could I switch back to normal service?

**A** You can change back to normal service at any time by paying all applicable fees on your account that will be determined based on your credit history.