

Water Service
7625 Hwy 6 Navasota TX 77868
1-800-366-6780



APPLICATION FOR WATER SERVICE

Date: _____ / _____ / _____ Name of Applicant: _____

Spouse or Care Of: _____

Billing Address: _____

Street: _____

City, State: _____

Subdivision: _____

Section _____ Block _____ Lot _____

Service Address: _____

Street/Box _____

City, State, Zip _____

Phone: _____

Home # _____ Work # _____

Driver's License Number: _____ Social Security Number: _____

Check Applicable Items:

Residential Commercial Tenant Owner Age Over 65

Desired Water Meter Size: 5/8" LFL Only 3/4" 1" Other(size)

The Utility agrees to sell and deliver water to the Customer and the Customer agrees to purchase and receive water from the Utility in accordance with the rules and regulation of the Utility as included in its approved Tariff on file with the Utility and the Texas Natural Resource Conservation Commission.

All water will be measured by meters which are furnished, installed, owned and maintained by the Utility. The meter and /or connection is for the sole use of the Customer to serve water to one dwelling, business or property. The Customer shall not share, resell, or submeter water to any other dwelling, business, property, ect., with the specific written authorization of the Utility and in compliance with applicable laws and regulations.

The Utility has the right to locate a water service meter and the pipe necessary to connect the meter on the property of the Customer at a point mutually agreeable to both the Utility and the Customer. The Customer will allow the Utility access at all reasonable times to its property and equipment located upon Customers premises for the limited purposes of reading the water meter, repairing or replacing existing facilities and the

inspection of Customer's facilities to check for illegal connections or unsafe plumbing practices or cross connections, in compliance with the requirements of the Texas Natural Resource Conservation Commission's "Rules and Regulations for Public Water Systems."

The Customer will install, at his own expense, a service line from the water meter to the point of use which includes a cutoff valve on the Customers side of the water meter. The Customer will be responsible for maintenance and repair of the service line. The use of pipes or pipe fittings that contain more than 8.0% lead or solders and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential connection which provides water for human consumption and connected to the water supply. The Customer shall hold the Utility harmless from any and all claims or demands for damage to real or personal property occurring from the point the Customer ties on the water meter to the final destination of the line installed by Customer.

The Customer agrees to grant to the Utility an easement/right-of-way for the purpose of installing, maintaining and operating such pipe lines, meters, valves, and any other equipment which may be deemed necessary for the provision of Utility Service to that Customer. The Utility will attempt to restore the Customer's property to its original condition after installation and repairs. This easement may be in such form as is required by the Utility. The Customer agrees not to interfere with the Utility's employees in the discharge of their duties. The Customer will not permit anyone except the Utility's employees to tamper with or interfere with any of the equipment installed on the Customer's premises.

Commercial Applicants (Customers)

- 1. Please describe the commercial operations to be served.
- 2. Will these operations place unique, non-standard service demands upon the system or require any special facilities?

_____ No _____ Yes If yes, please describe:

The applicant has been shown a copy of the utility's Texas Natural Resource Conservation Commission approved tariff and agrees to pay the rates in the tariff and abide by the requirements in this application.

_____ Applicant Signature \$ _____ Tap Fee Collected

\$ _____ Deposit Collected

Service to be connected at the service location on or about ____/____/____ but in no case later than 5 days from the date this application is accepted by the utility.

_____ Utility Representative



PLEASE COMPLETE

Name: _____

Billing Address: _____

Service Address: _____

(Area Code) Home Phone #: _____

(Area Code) Cell Phone #: _____

Social Security #: _____

Drivers License#: _____ **D.O.B.:** _____

E-mail Address: _____

Name, Address, and Phone # of Employer: _____

Spouses Name: _____

Social Security #: _____

Divers License #: _____ **D. O. B.:** _____

Have you had an account with Mid-South Synergy before? _____

For Mid-South Synergy use only: Initiated by: _____ **Account #:** _____



PLEASE COMPLETE

(For Commercial Customers Only)

Company Name: _____

Billing Address: _____

Service Address: _____

Owner of Company: _____

Owner's Social Security #: _____

Owner's Drivers License #: _____ D.O. B.: _____

Primary Contact Person: _____

Secondary Contact Person: _____

Emergency Outage Phone #: _____

Company's Tax Identification Number: _____

Has the company ever had an account with Mid-South Synergy before? _____

If yes, under what name? _____

**** IF THIS ACCOUNT QUALIFIES TO BE TAX EXEMPT PLEASE PROVIDE MID- SOUTH WITH AN EXEMPTION FORM****

For Mid-South Synergy use only: Initiated by: _____ Account #: _____

SERVICE AGREEMENT

I.

PURPOSE. The WATER SYSTEM owned and/or operated by MID-SOUTH SYNERGY is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before MID-SOUTH SYNERGY will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II.

RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

A.

No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B.

No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C.

No connection which allows water to be returned to the public drinking water supply is permitted.

D.

No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E.

No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III.

SERVICE AGREEMENT. The following are the terms of the service agreement between the MID-SOUTH SYNERGY and _____ (the Customer).

A.

The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

B.

The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

C.

The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.

D.

The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

E.

The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV.

ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S

SIGNATURE: _____

DATE: _____